



Creating Audience Personas

Finding and reaching our audience

Marketing personas are fictional characters that represent sections of our target audience. These personas will help you understand your audience so that you can deliver the right messages through the right media to engage them.

This document groups the marketing personas into four broad groups, in alignment with Northern New Jersey Mensa's 2024 Strategic Plan:

- Potential Mensans
- Current or lapsed Mensans
- People outside of Mensa
- Other Mensa groups









NORTHERN NEW JERSEY



January - December 2024

https://nnjmensa.org/2024plan/





NORTHERN NEW JERSEY CHAPTER: 2024 PLAN

Overarching goals*:

- Enhanced value for members
- Increasing membership
- Healthy finances

*Metrics:

- Per independent instrument
- Goal: +5% (+30), stretch +100
- Goal: Positive balance



Recruit new members (never before in Mensa)

Engage Mensans (current or lapsed members)

Enhance our public profile



Maintain our diamond status

Category (pillar):

> Reach out to high-IQ individuals who have never been in Mensa

Plan events

Create a communication team & develop a communication platform

Develop a 2024 financial plan

Keep developing activities that bring points

Coordinate the annual Mensa Scholarship

Goals: (primary objectives)

Reach out to educational institutions or professional societies who have contact with high-IQ people

Communicate with the membership

Serve the gifted youth

Test more candidates

Engage volunteers/build committee structure

Engage in other volunteer activities

Conduct a good 2024 election process

Lisa Simpson, potential Young Mensan, primary school



Personality traits

- Extroverted
- Optimistic
- Socially conscious

Example

Goals and Motivations

- Wants to meet other bright children
- Wants to advance intellectually
- Wants to make a difference in the world

Background & Demographics

Age: 7

Location: Springfield, USA

Sex: Female

Education: in second grade

Profession: student

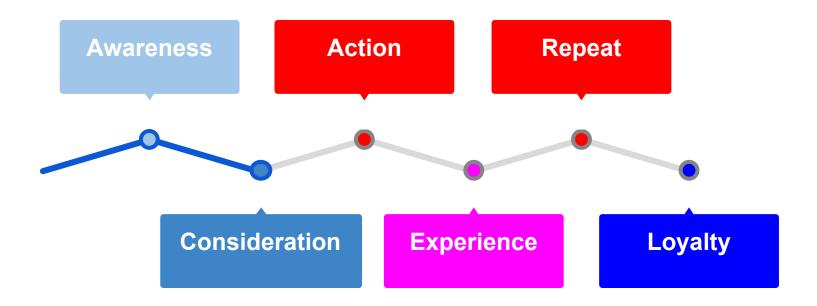
Lifestyle:

Challenges

- Bored in school
- Frustrated by other people's lack of awareness/engagement
- Lack of gifted curriculum
- Lonely

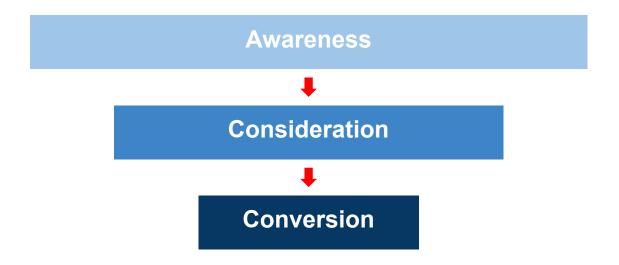
Technology & Social Media

The customer journey



Conversion funnel

Once you have created a persona, you can describe the course of action you want that person to take. The conversion funnel is a way to visualize how many people are at each stage of that course of action. You can then use various metrics to track the effectiveness of your communication.



Potential Mensans

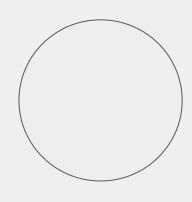
High-IQ people who have never before been Mensa members.

Desired actions*:

- Take qualifying test
- Submit results of qualifying test
- Join Mensa

^{*}For minors, some actions are taken by the parent or guardian

Name, high-IQ minor



Personality traits

•

Goals and Motivations

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

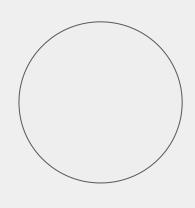
Lifestyle:

Challenges

•

Technology & Social Media

Name, high-IQ college student



Personality traits

•

Goals and Motivations

•

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

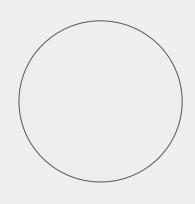
Lifestyle:

Challenges

•

Technology & Social Media

Name, high-IQ young adult



Personality traits

•

Goals and Motivations

•

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

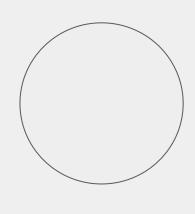
Lifestyle:

Challenges

•

Technology & Social Media

Name, lawyer



Personality traits

Goals and Motivations

Technology & Social Media

Background & Demographics

Age:

Location:

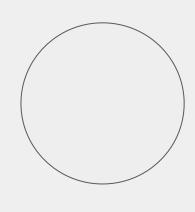
Sex:

Education:

Profession: Lifestyle:

Challenges

Name, physician



Personality traits

•

Goals and Motivations

Technology & Social Media

•

Background & Demographics

Age:

Location:

Sex:

Education:

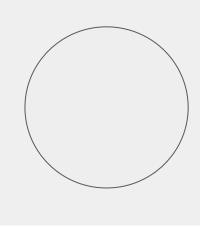
Profession:

Lifestyle:

Challenges

•

Name, engineer



Personality traits

•

Goals and Motivations

Technology & Social Media

•

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

Lifestyle:

Challenges

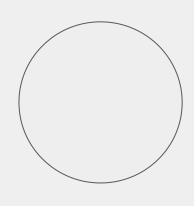
Current and Lapsed Mensans

Individuals who are now or have ever been members of Mensa.

Desired actions:

- Renew membership
- Become life members
- Attend Mensa events
- Take part in Mensa public service projects

Name, current member



Personality traits

•

Goals and Motivations

•

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

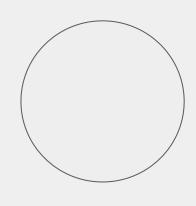
Lifestyle:

Challenges

•

Technology & Social Media

Name, lapsed member



Personality traits

•

Goals and Motivations

•

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

Lifestyle:

Challenges

•

Technology & Social Media

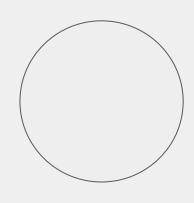
Non-Mensans

These are people who are not necessarily eligible for Mensa membership but whose cooperation is important/

Desired actions:

- Refer high-IQ students/clients to Mensa
- Partner with Mensa in public service projects

Name, testing psychologist



Personality traits

•

Goals and Motivations

•

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

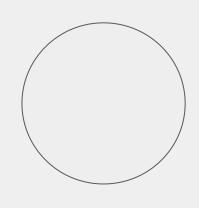
Lifestyle:

Challenges

•

Technology & Social Media

Name, school guidance counselor



Personality traits

•

Goals and Motivations

•

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

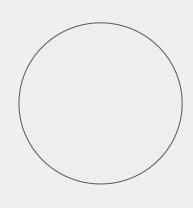
Lifestyle:

Challenges

•

Technology & Social Media

Name, psychiatrist



Personality traits

•

Goals and Motivations

•

Background & Demographics

Age:

Location:

Sex:

Education:

Profession:

Lifestyle:

Challenges

•

Technology & Social Media